

February 19, 2026

Marion Wells
Phoenix Centre
922 3 Avenue
Kamloops BC V2C 6W5

Sent via email: marion.wells@dayonesociety.ca

Marion Wells:

Re: Request for an Exemption from a Legislative Requirement of the Residential Care Regulation (B.C. Reg. 96/2009; "the Regulation")

Facility Name: Phoenix Centre
Facility Number: 14-092-00286
Service Type(s): Substance Use
Maximum Capacity: 25

Exemption Type: 69(1)(b) - Packaging and storage of medication

69 (1) A licensee must ensure that a pharmacist (b) records all medications on the person in care's medication administration record.

Start Date: Feb-16-2026 Expiry Date: Feb-16-2029 Approval Date: Feb-18-2026

This exemption is not valid until the specific dates identified above.

I have reviewed your request for an exemption from the above referenced section of the Regulation in accordance with Section 16 of the *Community Care and Assisted Living Act* (SBC 2002 c 75), which states that "A medical health officer may grant an exemption from a requirement of this Act or the regulations ... if satisfied that (a) there will be no increased risk to the health and safety of persons in care, and (b) the exemption meets prescribed requirements". Section 16 of the Act also allows the medical health officer to "attach terms and conditions to the exemption and suspend, cancel or vary an exemption".

Interior Health would like to recognize and acknowledge the traditional, ancestral, and unceded territories of the Dākelh Den é, Ktunaxa, Nlaka'pamux, Secwépemc, St'át'imc, syilx, and Tšilhqot'in Nations where we live, learn, collaborate and work together.

Your facility currently has one exemption in place for RCR 46(2)(c) – Accommodation of a person less than 19 years of age. This exemption request for RCR 69(1)(c) is renewal of the same exemption previously in place.

Based on your application, I am of the opinion that the requested exemption will not result in increased risk to the health and safety of persons in care.

Licensing Officer Rationale:

- A file review indicates the facility is currently a LOW RISK. In the last three years there have been two routine inspections, leading to two low risk ratings, zero moderate risk ratings, and zero high risk ratings.
- A plan of action has been received that states that documentation practices of medications brought to the facility by the persons in care at the time of admission are reviewed and persons in care assessed.

There appears to be no increased risk to the health and safety of persons in care; therefore, your request is granted with the agreed upon Health and Safety plan:

- Review methods the admitting (on-call) physician and intake nurse use to assess medication at admission, as listed in the exemption request documentation dated (02-11-2026).
- A process of how to handwrite medications on the medication administration record, not provided by the designated pharmacist. The plan also includes review completed by the pharmacist on a quarterly basis.
- Length of Exemption: Three years.
- NEXUS NUMBER #NX2026-200038.
- If circumstances relating to this exemption change you must notify Licensing.

Your exemption is time limited. If the exemption is required beyond the expiry date, a new application must be submitted. Please allow time for the new request to be processed before the exemption expires.

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Please be aware that the decision to grant an exemption can be appealed to the Provincial Appeal Board by specified person as defined in Section 29 of the Act as follows:

29 (3) within 30 days after a decision is made under section to grant an exemption from this Act and the regulations, the decision may be appealed to the board under this section by

- (a) a person in care or the agent or personal representative of a person in care, or,*
- (b) a spouse, relative or friend of a person in care*

It is your responsibility, as the Licensee, to ensure that all families are made aware of this exemption and the 30-day appeal process as noted in the legislation. Any families that are considered “new families” within the 30-day appeal period are also required to be notified of the exemption approval and provided with information on the appeal process.

Should any specified person wish to file an appeal, they may contact the Provincial Appeal Board at:

Provincial Appeal Board
Community Care and Assisted Living Appeal Board
Health Appeal Boards Registry
P.O. Box 9425 Stn Prov Govt
Victoria B.C. V8W 9V1

If you have any questions or concerns, please contact Licensing Direct at 1-877-980-5118.

Sincerely,



Melissa Moran, Licensing Officer
Community Care Facility Licensing

(MM/tb)

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